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WELCOME ADDRESS FROM THE PRESIDENT

2016 was very special for the whole insurance community due to the introduction of a number of positive trends to liability insurance. I am delighted to note the outstanding role of the Union in the realisation of a broad range of priority tasks faced by insurers in the past year.

Certainly, one of the major events in insurance was the creation of the self-regulatory organisation on the basis of the All-Russian Insurance Association. Much credit for this belongs to the Union, whose specialists took an active part in the implementation of a wide range of tasks.

Significant changes concerned the compulsory general and employers' liability insurance of an owner of a hazardous object. Amendments to the law provided for the ability to implement a number of measures to improve the coverage of victims affected by accidents involving dangerous objects.

Ongoing work on improving the effectiveness of the compulsory liability insurance of a carrier brought a lot to the table – legislative authorities drew attention to existing problems in this field. There is a certain confidence in the materialisation of the Union's initiatives.

The main purpose of NULI is to improve the entire system of compulsory liability insurance and reinsurance, which is effectively performed by the Union's team at all levels of activity. The Union constantly raises awareness on the rights of victims affected by accidents involving dangerous objects and passenger transportation and also works to popularise property insurance against emergency situations. The Union carries out compensation payments in amounts comparable to the indemnities of major insurance companies. 15% of all payments for the compulsory general and employers' liability insurance of an owner of a hazardous object in 2016 were carried out by the Union, making NULI one of the top three leaders for this segment of insurance. NULI is in the top ten insurance organisations carrying out compensation payments for the compulsory liability insurance of a carrier. Professional activities of the Union concerning information technology traditionally include continued support of electronic services and improvements to the functionality of the AIS of NULI. Throughout 2016, the IT department ensured availability of the AIS of NULI for its anticipated embodying in the property insurance mechanism and laid the foundation for the exchange of information on compulsory insurance between the Union and federal executive authorities by means of interagency electronic interaction system. All Departments of the Union fully carry out their activities in accordance with the changing situation and increasing requirements of the market.

I wish to express my gratitude to our colleagues in the insurance community, to the employees of the Union and to our partners in co-projects for their successful and efficient work. It is my strong hope that current projects, both completed and ongoing, will become a reliable foundation for solving new and important goals in the development of liability insurance.

IGOR YURGENS



BRIEF GLOSSARY

NULI, the Union – the National Union of Liability Insurers;

Federal Law No. 225-FZ – the Federal Law No. 225-FZ of 27.07.2010 “On compulsory general and employers’ liability insurance of an owner of a hazardous object for damages in case of an accident involving a hazardous object”;

Federal Law No. 67-FZ – the Federal Law No. 67-FZ of 14.06.2012 “On compulsory liability insurance of a carrier for damages to life, health, property of passengers and the order of indemnity for such damages caused during the transportation of passengers by underground trains”;

Draft Federal bill on property insurance – the draft Federal Law “On amendments to various legislative Acts of the Russian Federation concerning the regulation of the citizens’ care mechanism for the recovery (purchase) of property lost as a result of fires, floods and other natural disasters”;

AIS of NULI, the System – the Automated Information System of the National Union of Liability Insurers;

Lifting mechanisms – elevators, lifting platforms for people with disabilities, escalators (excluding subway escalators), passenger sidewalks (moving walkways), that are not listed in the State Register of hazardous objects.

1

General information about NULI

1.1

STATUS AND MAIN OBJECTIVES OF NULI

NULI status

According to its Charter, NULI is a non-profit organisation; it is the only Russian professional association of insurers that carry out compulsory general and employers’ liability insurance of an owner of a hazardous object for damages in case of an accident involving a hazardous object and/or compulsory liability insurance of a carrier for damages to life, health, property of passengers and acts to ensure cooperation, as well as the formation, control and execution of standards and rules of professional activity in the implementation of compulsory insurance.

Main functions of NULI

– to ensure cooperation of the Union members in the realisation of business activities related to:

- compulsory general and employers’ liability insurance of an owner of a hazardous object for damages in case of an accident involving a hazardous object;
- compulsory liability insurance of a carrier for damages to life, health, property of passengers;
- reinsurance of risks under the contracts of compulsory general and employers’ liability insurance of an owner of a hazardous object for damages in case of an accident involving a hazardous object;
- reinsurance of risks under the contracts of compulsory liability insurance of a carrier for damages to life, health, property of passengers.

– to promote national insurance in the Russian Federation and develop:

- the system of compulsory general and employers’ liability insurance and reinsurance of an owner of a hazardous object for damages in case of an accident involving a hazardous object;
- the system of compulsory liability insurance and reinsurance of a carrier for damages to life, health, property of passengers;
- other classes of compulsory insurance as provided by the legislation of the Russian Federation.

1.2

CORPORATE STRUCTURE OF NULI

The corporate management system of the Union consists of:

- the General Meeting of NULI members – the supreme governing body of the Union;
- the Presidium of NULI – the permanent governing body of the Union coordinating the general direction and supervision of the Union;
- the President of NULI – the sole executive body of the Union coordinating the general management of the Union;
- the Management Board of NULI – the collegial body of the Union coordinating the current activities of the Union.

The President of the Union manages the administrative staff of the Union.

The Audit Commission (Auditor) is the body controlling financial and economic activity of the Union.

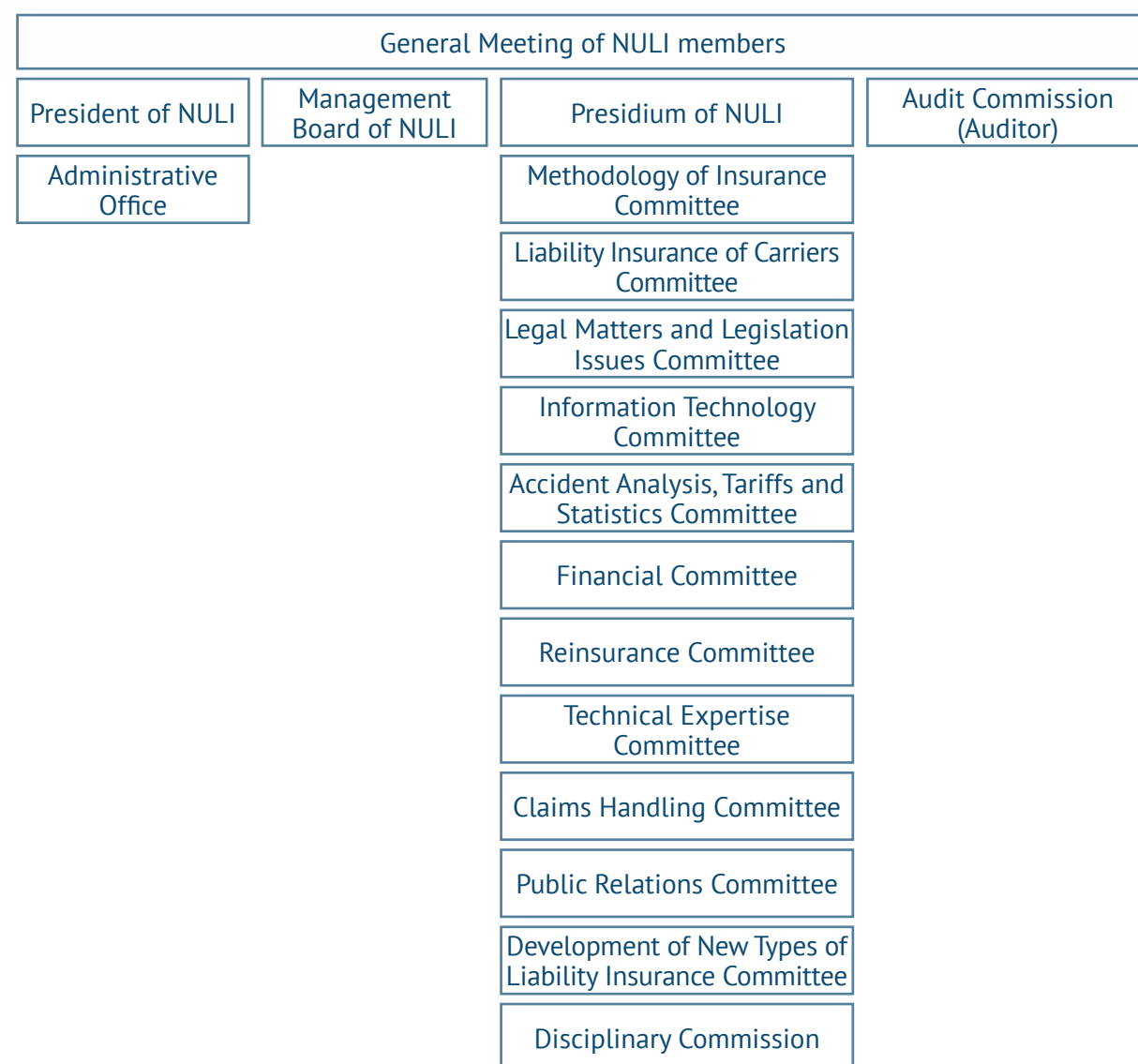


Figure 1. Organisational structure of NULI

1.3

NULI MEMBERSHIP

As of 31 December, 2016, NULI consisted of 43 insurers.

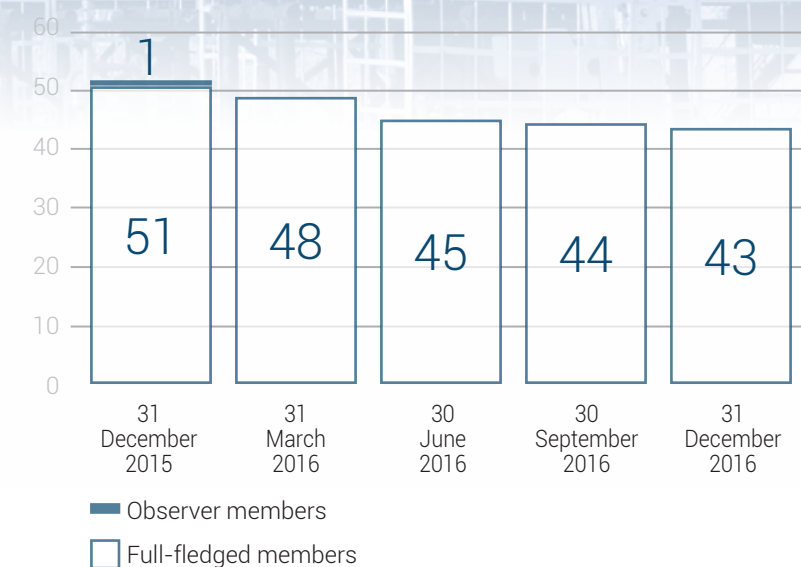


Figure 2. NULI membership

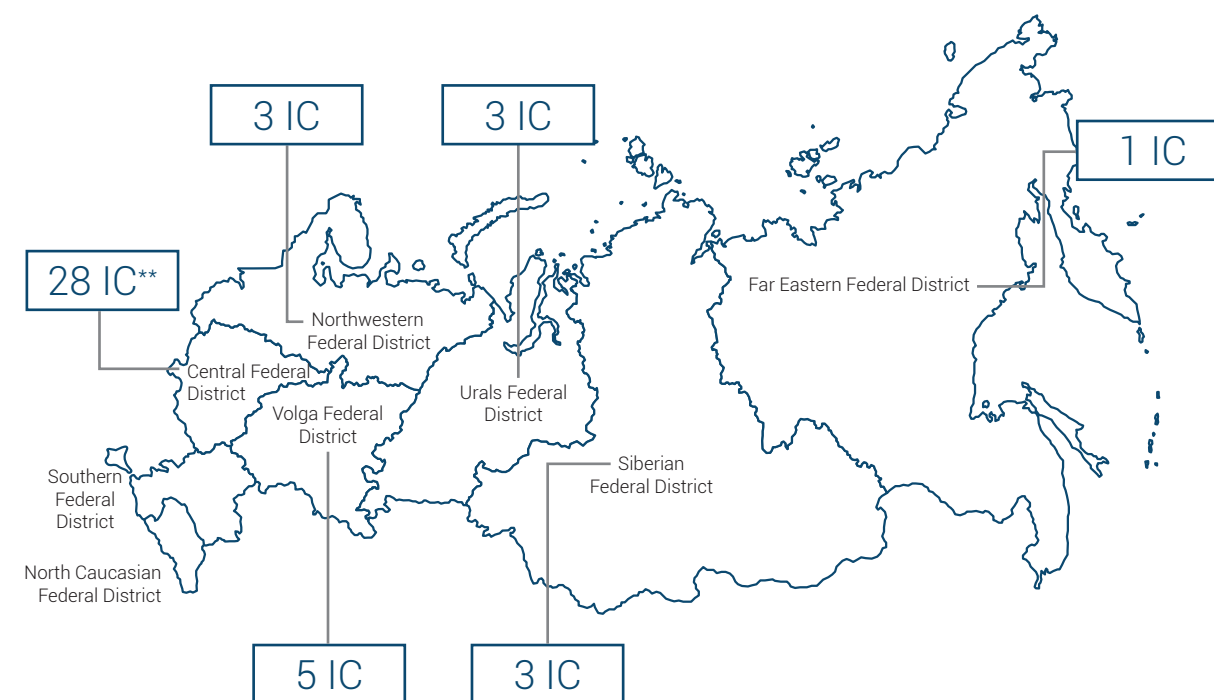


Figure 3. Territorial representation of NULI members*

* Head offices of insurance companies – members of NULI per each Federal District of Russia are shown in the picture

** Insurance Company

Highlights of legal regulation of compulsory insurance in 2016

2.1

AMENDMENTS TO LEGAL REGULATION OF COMPULSORY GENERAL AND EMPLOYERS' LIABILITY INSURANCE OF AN OWNER OF A HAZARDOUS OBJECT FOR DAMAGES IN CASE OF AN ACCIDENT INVOLVING A HAZARDOUS OBJECT

On 23 May, 2016, alterations to Federal Law No. 225-FZ came into force. Federal Law No. 225-FZ was amended by the Federal Law of 23 May, 2016 No. 146-FZ "On amendments to the Law of the Russian Federation "On the organisation of insurance in the Russian Federation" and various legislative Acts of the Russian Federation" along with bringing provisions regarding the Union in compliance with the Federal Law of 12 January, 1996 No. 7-FZ "On non-profit organisations".

On 06 September, 2016, alterations to Federal Law No. 225-FZ came into force. Federal Law No. 225-FZ was amended by the Federal Law of 09 March, 2016 No. 56-FZ "On amendments to Federal Law "On compulsory general and employers' liability insurance of an owner of a hazardous object for damages in case of an accident involving a hazardous object". The following alterations provided for global adjustment of Federal Law No. 225-FZ, based on the results of law enforcement practice, particularly:

- list of persons entitled to compensation for harm caused by victim's death was widened;
- entities liable to insure elevators in apartment houses were specified;
- list of hazardous objects, owners of which have to insure their liability, was widened (passenger sidewalks (moving walkways) were added);
- sum insured for coal mines was changed (with the gradation dependant upon the maximum possible number of victims);
- list of documents on the basis of which the insurer makes decisions on insurance payments was extended;
- period (5 days) within which the insurers are obliged to transfer information on the concluded insurance contracts to the AIS of NULI was firmly set;
- exchange of information on compulsory insurance between the Union and federal executive authorities by means of interagency electronic interaction system is expected to start on 11 September, 2017;
- procedure for compensation for damages caused due to deterioration of living conditions was changed.

On 21 December, 2016, alterations to Federal Law No. 225-FZ came into force. Federal Law No. 225-FZ was amended by the Federal Law of 23 June, 2016 No. 222-FZ "On amendments to various legislative Acts of the Russian Federation" along with bringing provisions regarding the Union in compliance with the Federal Law of 26 October, 2002 No. 127-FZ "On insolvency (bankruptcy)".

In 2016, eleven acting standards and rules of professional activity and two methodological recommendations were amended.

2.2

AMENDMENTS TO LEGAL REGULATION OF COMPULSORY LIABILITY INSURANCE OF A CARRIER FOR DAMAGES TO LIFE, HEALTH, PROPERTY OF PASSENGERS

On 23 May, 2016, alterations to Federal Law No. 67-FZ came into force. Federal Law No. 67-FZ was amended by the Federal Law of 23 May, 2016 No. 146-FZ "On amendments to the Law of the Russian Federation "On the organisation of insurance in the Russian Federation" and various legislative Acts of the Russian Federation" along with bringing provisions regarding the Union in compliance with the Federal Law of 12 January, 1996 No. 7-FZ "On non-profit organisations".

On 21 December, 2016, alterations to Federal Law No. 67-FZ came into force. Federal Law No. 67-FZ was amended by the Federal Law of 23 June, 2016 No. 222-FZ "On amendments to various legislative Acts of the Russian Federation" along with bringing provisions regarding the Union in compliance with the Federal Law of 26 October, 2002 No. 127-FZ "On insolvency (bankruptcy)".

In 2016, five acting standards and rules of professional activity and one methodological recommendation were amended.

2.3

PREPARATION OF AMENDMENTS TO THE DRAFT FEDERAL LAW "ON AMENDMENTS TO VARIOUS LEGISLATIVE ACTS OF THE RUSSIAN FEDERATION CONCERNING THE REGULATION OF THE CITIZENS' CARE MECHANISM FOR THE RECOVERY (PURCHASE) OF PROPERTY LOST AS A RESULT OF FIRES, FLOODS AND OTHER NATURAL DISASTERS" (DRAFT FEDERAL BILL ON PROPERTY INSURANCE)

In accordance with the adopted "Main priorities of NULI in the second half of 2015 and first half of 2016", in 2016 the Union continued the work on preparing amendments to the draft Federal bill on property insurance with the purpose of ensuring a significant increase in property insurance coverage of the population.

Representatives from 12 insurance companies were part of the Union's workgroup on property insurance in 2016. Necessary amendments to the draft Federal bill on property insurance and draft by-laws of the Government of Russia and the Bank of Russia were developed in workgroup meetings throughout 2016.

In 2016 a lot of work was done collectively with representatives from the Ministry of Finance of the Russian Federation and the Bank of Russia along with the initiatives from the insurance community to resolve remarks on the draft Federal bill on property insurance. Key agreements concerning the terms and conditions of the Russian National Reinsurance Company's participation in the system of property insurance with government support were also reached.

Compulsory liability insurance in figures

IMPLEMENTATION OF FEDERAL LAW No. 225-FZ

Dynamics of concluded insurance contracts

The number of concluded insurance contracts in 2016 is comparable to the number in 2015. However, on 1 September, 2015, the Order of the Bank of Russia of 23.07.2015 No. 3739-Y "On the insurance rates, the structure of insurance rates and the order of application by insurers in calculating insurance premiums for compulsory general and employers' liability insurance of an owner of a hazardous object for damages in case of an accident involving a hazardous object", came into force, causing a 46% decrease in written premiums.

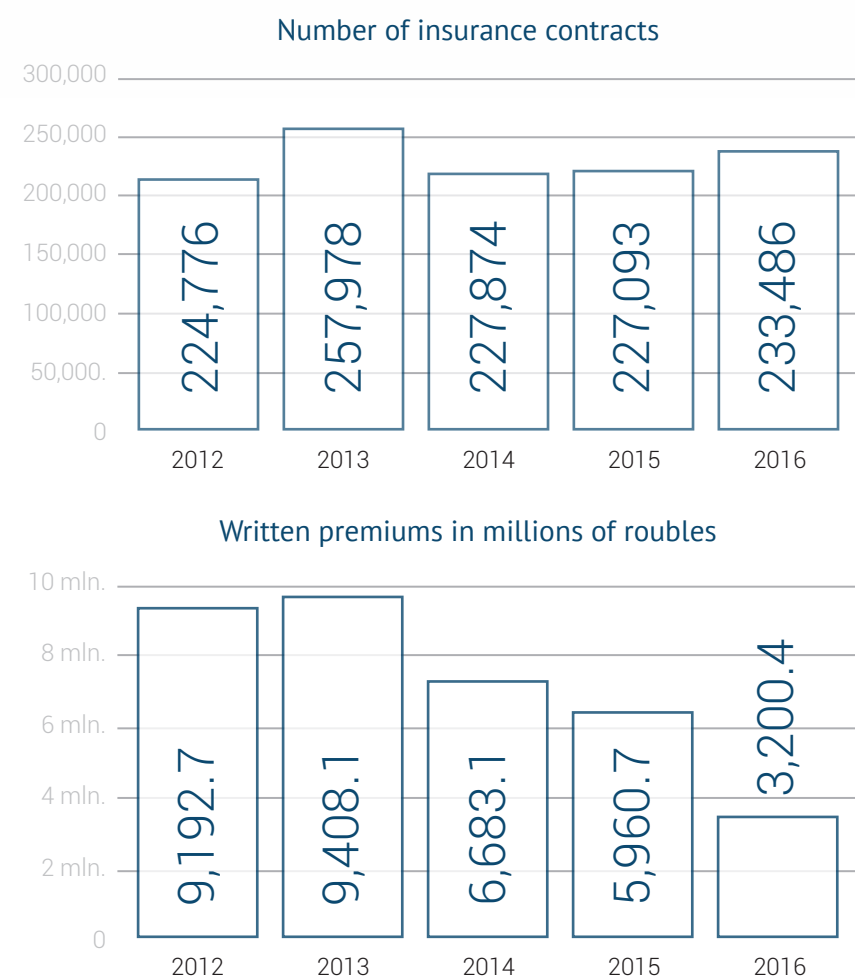


Figure 4. Dynamics of concluded insurance contracts

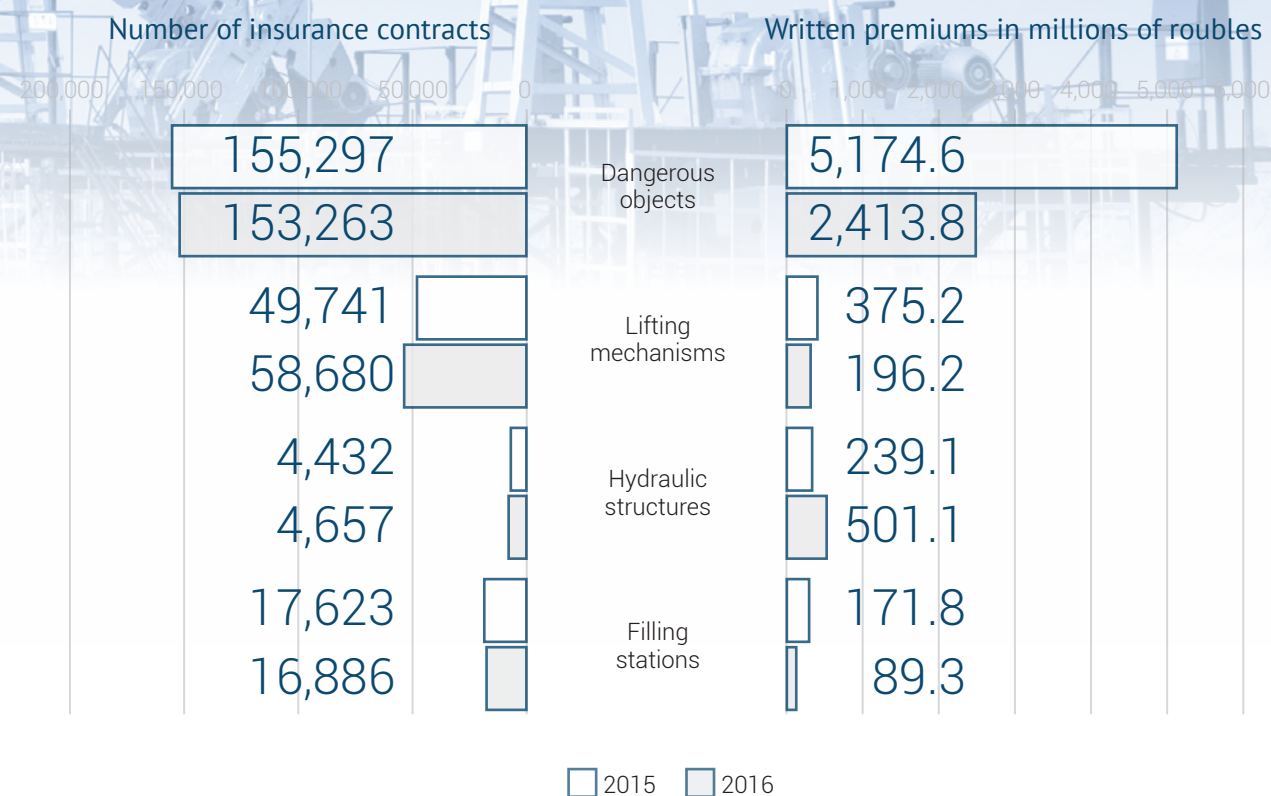


Figure 5. Dynamics of key figures for different types of hazardous objects

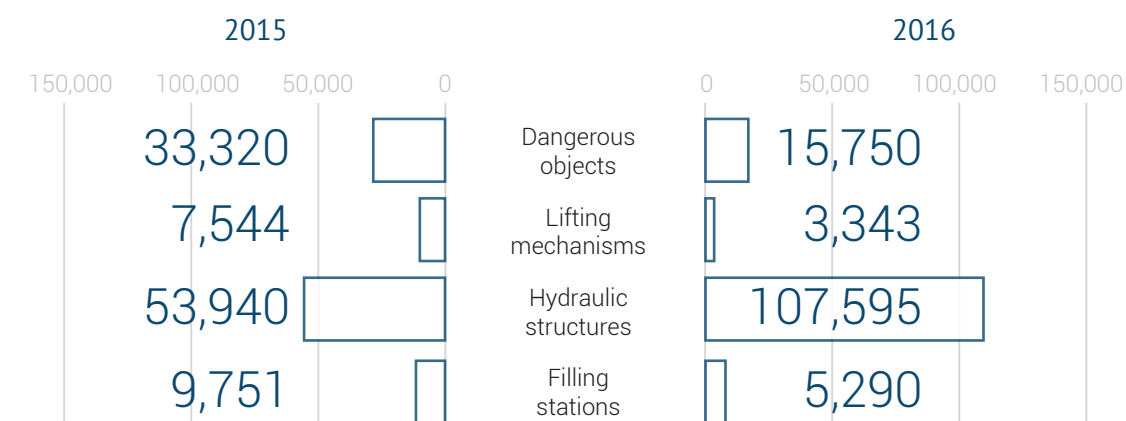


Figure 6. Average insurance premiums for different types of hazardous objects in roubles

Dynamics of insurance payments

The amount of claims paid for damages caused to health, property and deterioration of living conditions as well as in reimbursement for funeral expenses in 2016 is comparable to that in 2015. Overall, the decrease in the total amount of claims payments was caused by the reduction in the number of payments for damages caused to life.

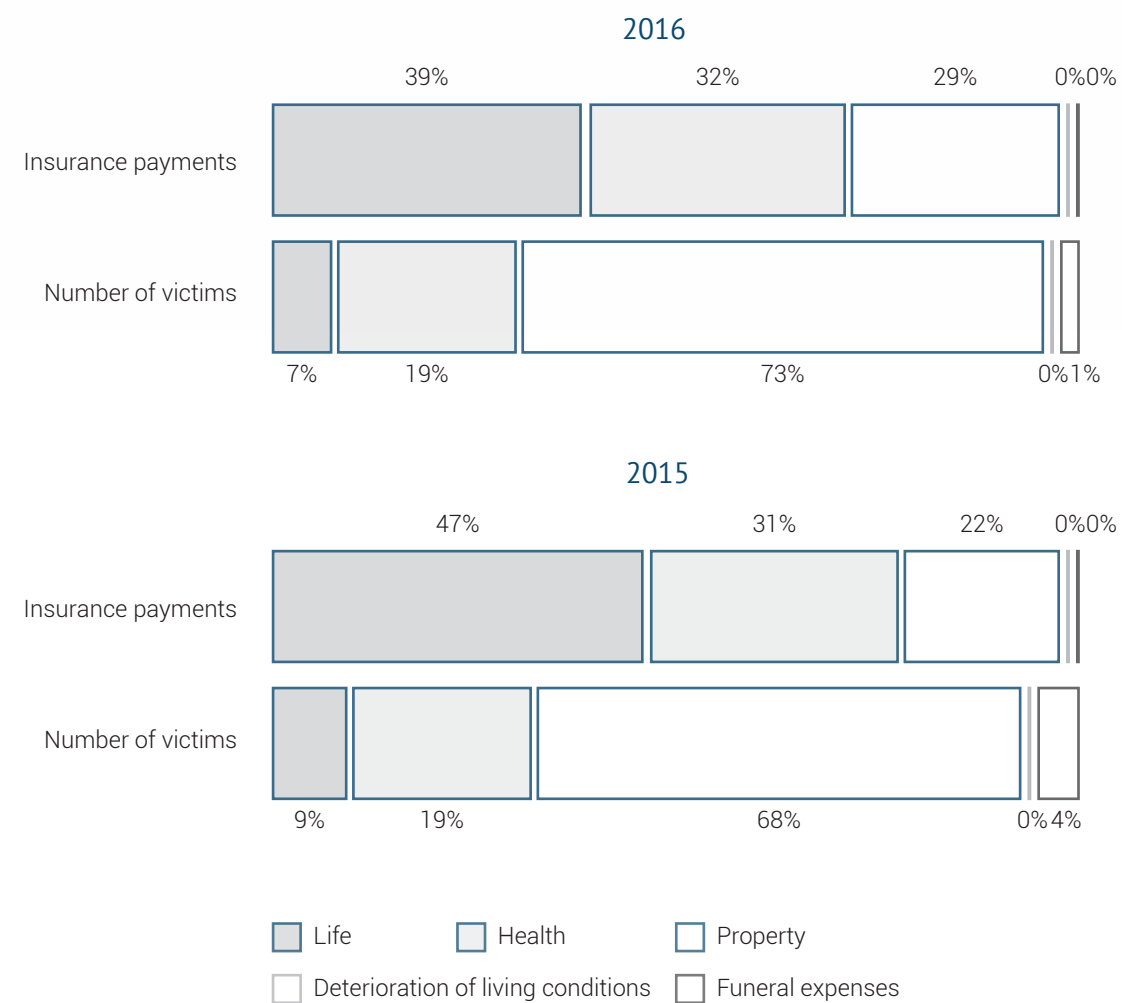


Figure 7. Distribution of insurance payments by types of damages caused

The total amount of insurance payments for damages caused to health has slightly decreased by 3%. On the other hand, the number of victims increased by 5%, causing an average insurance payment for damages caused to health to be 10% less as opposed to the previous year. (Figure 8).

The average claims payment for damages caused to life is the same as in 2015, at two million roubles. No insurance payments were calculated in proportion due to a lack of the sum insured in compulsory insurance contracts throughout 2015-2016.

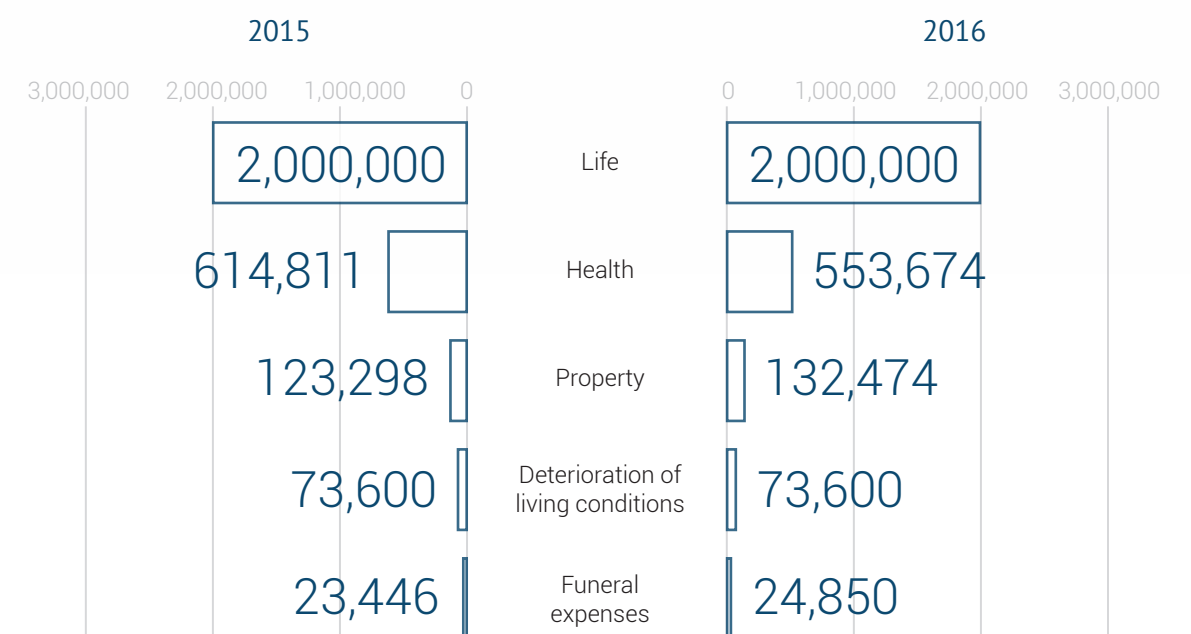


Figure 8. Types of damages caused: average insurance payment per injured person in roubles

Compensation fund of the compulsory general and employers' liability insurance of an owner of a hazardous object for damages in case of an accident involving a hazardous object

By the end of 2016, the volume of the compensation fund increased to 1,207 million roubles*.

21 compensation payments for 6 accidents involving hazardous objects were carried out in 2016.

The total amount of compensation payments in 2016 came to 15.2 million roubles.

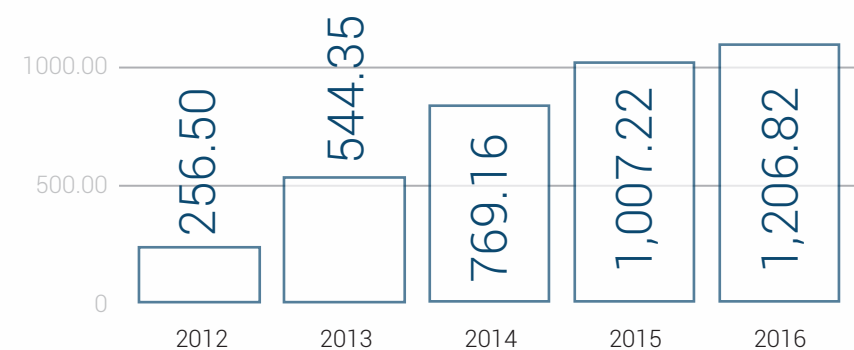


Figure 9. Volume of the compensation fund in millions of roubles

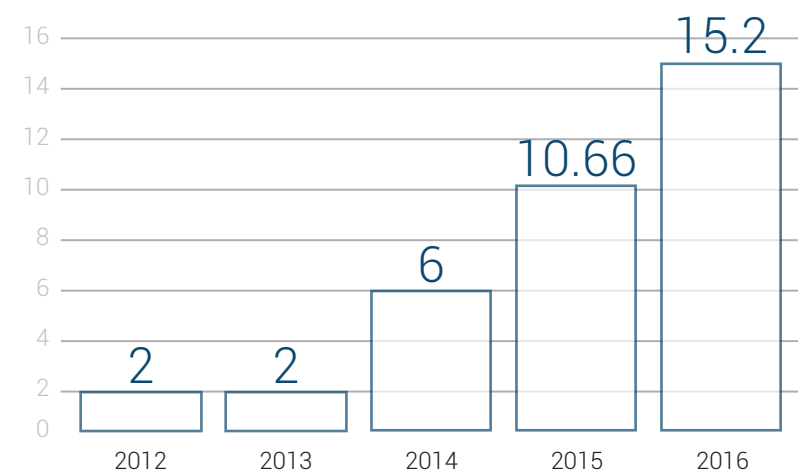


Figure 10. Dynamics of compensation payments throughout 2012-2016 in millions of roubles

* The volume of the compensation fund in 2016 is stated as the balance of the compensation fund budget, as of 27 February, 2017, since allocations for 2016 are submitted to NULI prior to 27 February, 2017, in accordance with clause 2.2. of the standards and rules of professional activity "Rules for financing compensation payments by members of the National Union of Liability Insurers".

3.2

IMPLEMENTATION OF FEDERAL LAW No. 67-FZ

Dynamics of concluded insurance contracts

In 2016, the number of concluded compulsory liability insurance of a carrier contracts continues to grow. The number of contracts increased by 13% as opposed to 2015. An 8% increase in written premiums in 2016 is primarily due to the renewal of a two-year insurance contract with a major carrier.

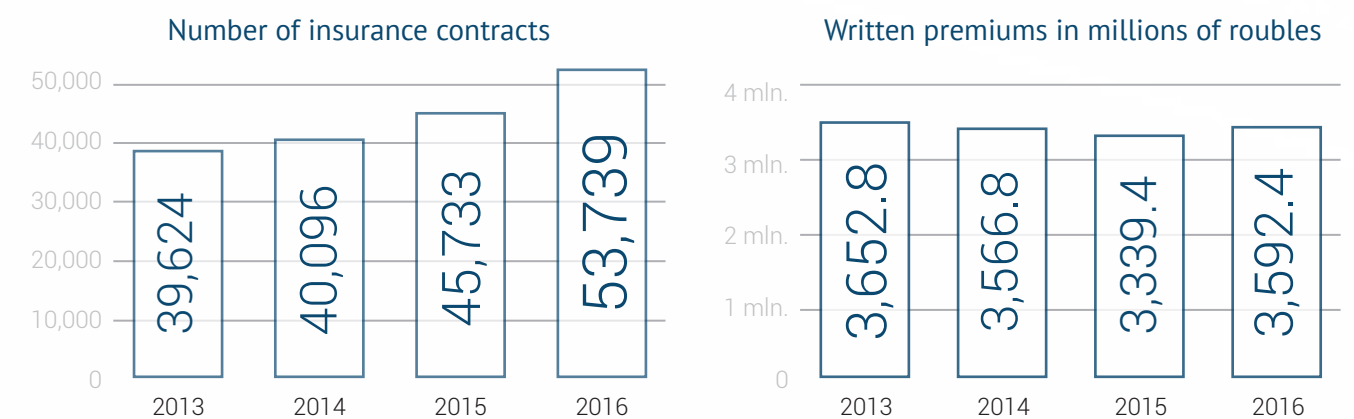


Figure 11. Dynamics of concluded insurance contracts

Dynamics of insurance payments

In 2016, the total amount of claims payments decreased by more than 20% compared to 2015, due to the overall decline of passenger transportation accidents by one-third and the consequent decrease in the number of received victims' claims in 2016.

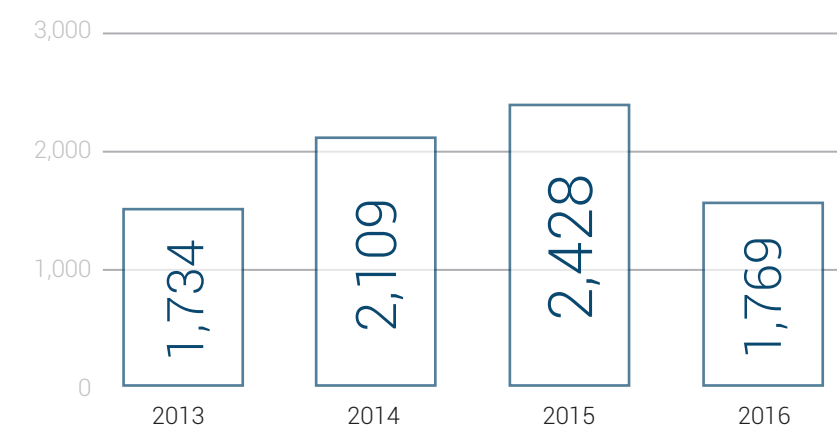


Figure 12. Dynamics of passenger transportation accidents throughout 2013-2016

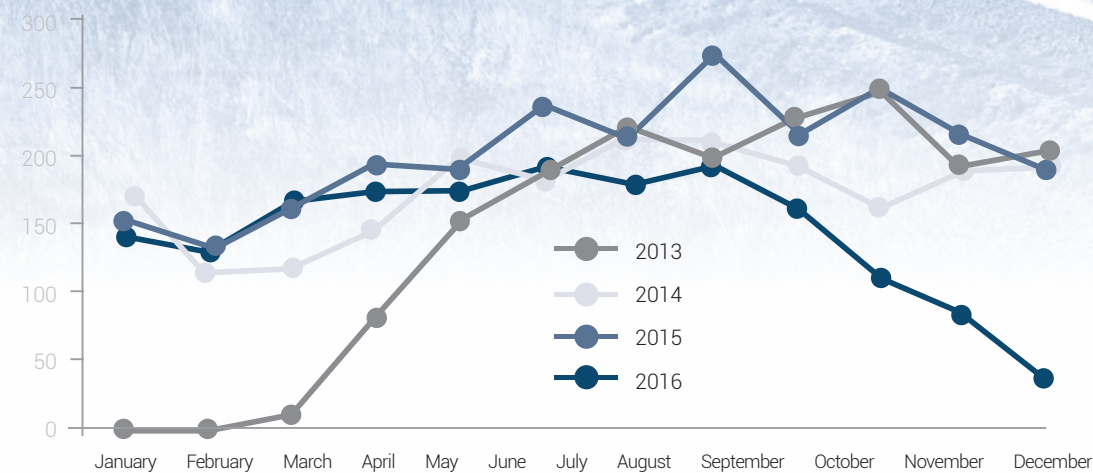


Figure 13. Monthly cumulative dynamics of passenger transportation accidents

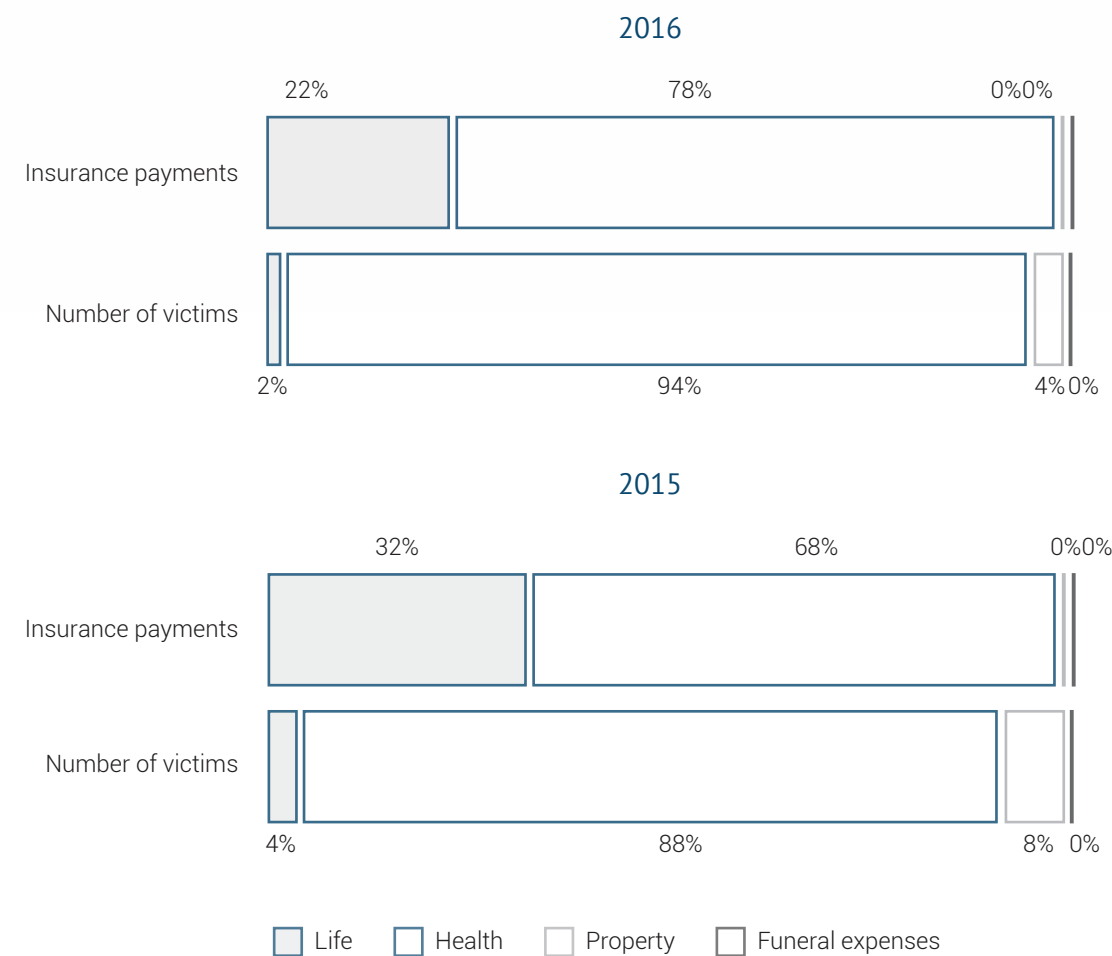


Figure 14. Distribution of insurance payments by types of damages caused

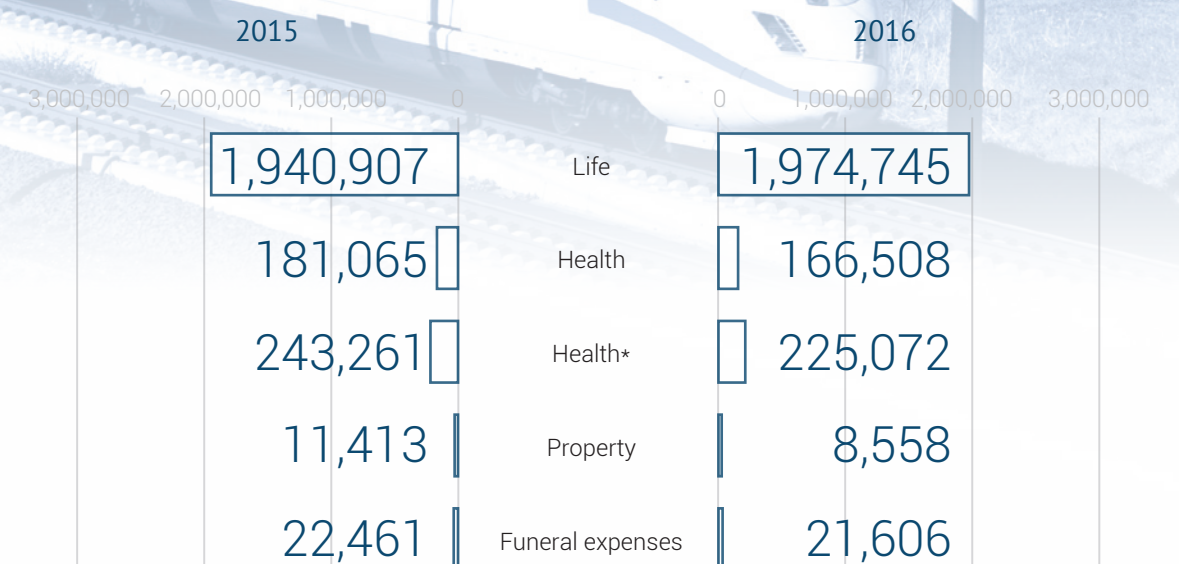


Figure 15. Types of damages caused: average insurance payment per injured person in roubles

Compensation fund of the compulsory liability insurance of a carrier for damages to life, health, property of passengers

By the end of 2016, the volume of the compensation fund amounted to 443 million roubles**.

The Union carried out 37 compensation payments with the total amount of 13.9 million roubles, due to the revocation of licenses for compulsory insurance, under Federal Law No. 67-FZ, from several NULI members.

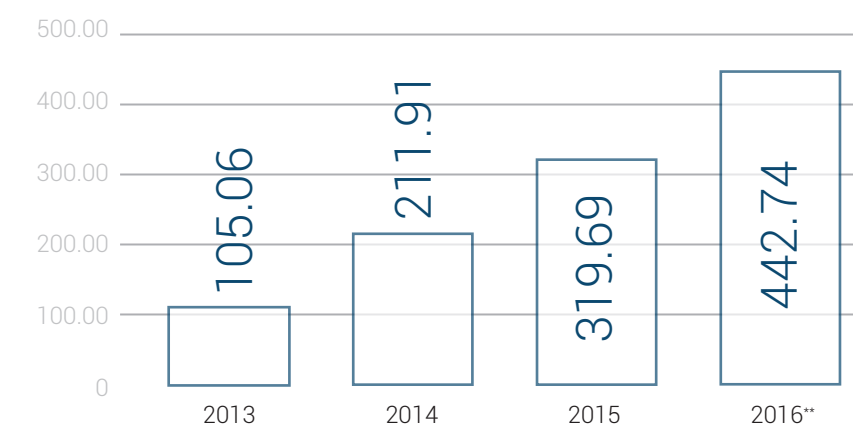


Figure 16. Volume of the compensation fund in millions of roubles

* Average insurance payment per injured person for damages caused to health, excluding insurance payments for concussions, dilacerations and other minor injuries of soft tissues.

** The volume of the compensation fund in 2016 is stated as the balance of the compensation fund budget, as of 27 February, 2017, since allocations for 2016 are submitted to NULI prior to 27 February, 2017, in accordance with clause 2.2. of the standards and rules of professional activity "Rules for distribution of liability among members of NULI for NULI's obligations in carrying out compensation payments, accounting transactions with allocations of the compensation fund, as well as controlling the designated use of the compensation fund's assets".

4

Reinsurance pools

4.1

REINSURANCE POOL FOR COMPULSORY GENERAL AND EMPLOYERS' LIABILITY INSURANCE OF AN OWNER OF A HAZARDOUS OBJECT FOR DAMAGES IN CASE OF AN ACCIDENT INVOLVING A HAZARDOUS OBJECT

According to Federal Law No. 225-FZ, members of the professional association of insurers set up a reinsurance pool to reinsure risks of the general and employers' liability of an owner of a hazardous object for damages in case of an accident involving a hazardous object.

48 insurance companies were part of the reinsurance pool by early 2016; by the end of the year, the number lowered to 43.

The capacity of the pool at the end of 2016 amounted to 4,174 million roubles.

Four regular clearing sessions were carried out during the fourth quarter of 2015 and three quarters of 2016, with three additional clearing sessions held in 2016. 291.7 million roubles were involved in regular clearing sessions, 67.8 million of which were transferred to retrocession.

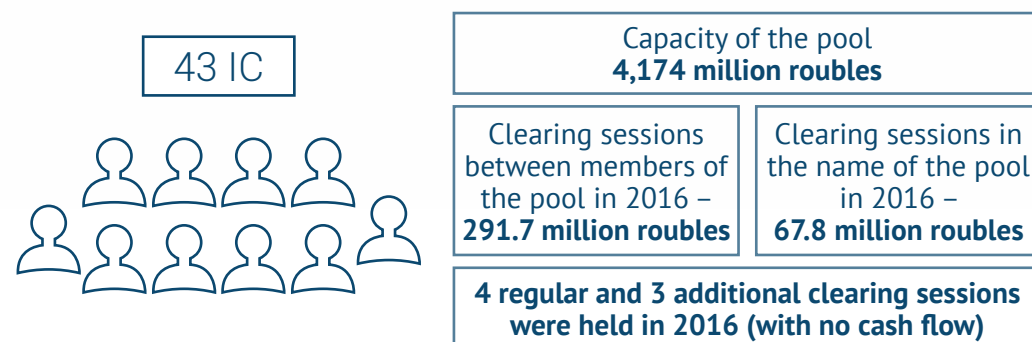


Figure 17. Reinsurance pool

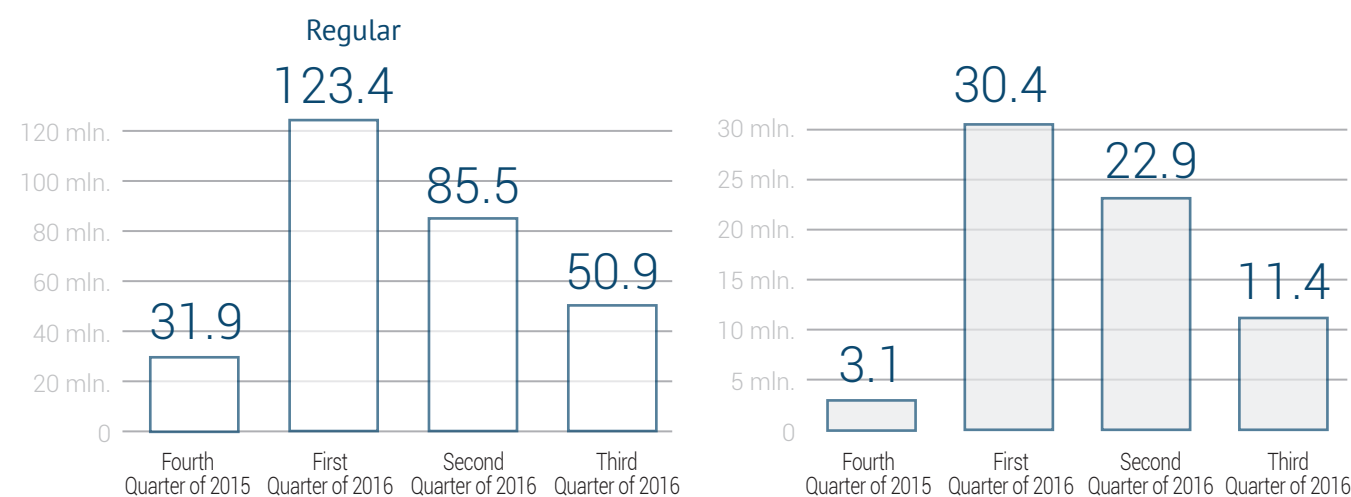


Figure 18. Clearing sessions in the pool in 2016 in millions of roubles

Figure 19. Clearing sessions in the name of the pool in 2016 in millions of roubles

4.2

REINSURANCE POOL FOR COMPULSORY LIABILITY INSURANCE OF A CARRIER FOR DAMAGES TO LIFE, HEALTH, PROPERTY OF PASSENGERS

According to Federal Law No. 67-FZ, members of the professional association of insurers set up reinsurance pool to reinsure risks of compulsory liability insurance of a carrier for damages to life, health, property of passengers.

42 insurance companies were part of the reinsurance pool by early 2016; by the end of the year the number lowered to 37.

Four regular clearing sessions were carried out during the fourth quarter of 2015 and three quarters of 2016, with seven additional clearing sessions held in 2016. 1,480.6 million roubles were involved in clearing sessions.



Figure 20. Reinsurance pool

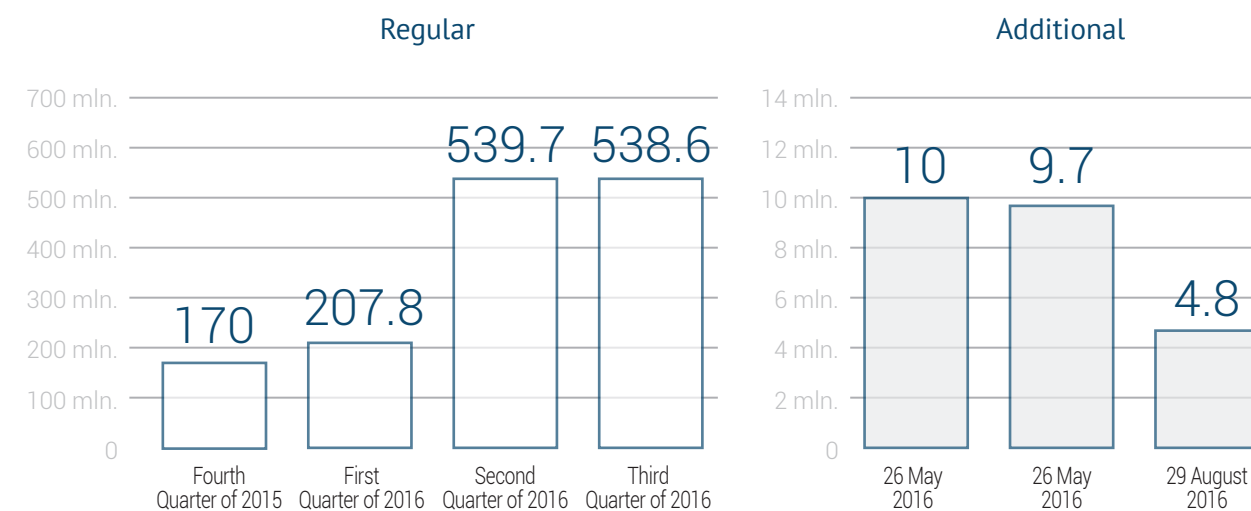


Figure 21. Clearing sessions in the pool in 2016 in millions of roubles

Automated Information System of NULI

In 2012, the Union introduced the AIS of NULI into operation.

The System was constantly modified to fit the amendments to Federal Law No. 225-FZ and to various standards and rules of professional activity throughout 2016. The development, testing and implementation of the System's modifications were introduced long before new regulatory documents came into force.

The development of integration services

The verification of information on insurance contracts.

In 2016, the Union implemented specialised services designed to integrate external systems with the AIS of NULI. The goals for creating these services were to:

- increase the insurance coverage of carrier's liability;
- provide federal executive authorities and organisations exercising control over the passenger transportation and other concerned companies with the opportunity to automatically obtain the latest information on the insured carriers and their vehicles;
- optimise the number of incoming written inquiries from organisations exercising control over the passenger transportation.

NULI's website

The development of electronic services on NULI's website.

In 2016, the Union extended the list of vehicle attributes available to website visitors while using the "The Carrier Verification" service by entering the carrier's taxpayer identification number.

The publication of information on insured events.

On 7 September, 2016, amendments to Federal Law No. 225-FZ came into force. In accordance with the requirements for the obligatory awareness of victims on the occurrence of insured event and on order of receiving insurance indemnity, the Union implemented publication of the occurred insured events involving dangerous objects on the Union's website.

For users' convenience, insured events can be searched by using a variety of attributes.

Reinsurance

Clearing sessions in the Union's pools.

In 2016, the Union implemented the procedure for full usage of the Guarantee Fund's balance. The algorithm provides for a partial payment of the Pool participant's debt by distributing the Guarantee Fund balance between all creditors in proportion to the amount of obligations to each participant of the LLC Insurance Payment System.

Cash loss

The Union completed the modification of the System to realise cedent's right to require the reinsurer's payment of a share in the cash loss.

Support of the insurance portfolio transfer procedures

The Union persistently worked on the implementation of the insurance portfolio transfer procedures in 2016.

Three parties are involved in the portfolio transfer procedure: the insurance organisation transferring the portfolio, the insurance organisation receiving the portfolio and the Union. The procedure usually takes about five months and consists of:

- the development and approval of the documents required by the standards and rules of professional activity;
- the technical part of transferring the information on insurance contracts endorsed in the insurance portfolio to the AIS of NULI allowing the insurer receiving the portfolio to track the accepted insurance contracts in the System;
- the maintenance of insurance contracts till the actual transfer of the portfolio;
- the actions of the Executive body of the pools on holding an additional clearing session for final settlements between the insurer transferring the portfolio and other member of the pools.

The use of the mechanism, introduced in 2015, has allowed four insurance companies to transfer their compulsory general and employers' liability insurance of an owner of a hazardous object for damages in case of an accident involving a hazardous object and compulsory liability insurance of a carrier for damages to life, health, property of passengers portfolios in 2016.

Controlling activity concerning the NULI members

Legal framework

In accordance with the standards and rules of professional activity "The order of conducting audits of members of the National Union of Liability Insurers", every full-fledged member of the Union is subjected to off-site audits implemented on the basis of reports, information and documentation submitted to the Union in accordance with the standards and rules of professional activity or in compliance with the Union's request.

Controlling activity concerning the Union's members enforces compliance with the legislation requirements for compulsory insurance under Federal Law No. 225-FZ, Federal Law No. 67-FZ and standards and rules of professional activity.

429 audits of compliance with the legislation requirements for compulsory insurance were conducted in 2016.

I. Due to 84 appeals and complaints against members of the Union received from:

- members of the Union - 17;
- LLC Insurance Payment System - 62;
- federal executive authorities - 3;
- individual citizens and legal entities - 2.

II. 345 thematic audits were conducted:

- for compulsory general and employers' liability insurance of an owner of a hazardous object for damages in case of an accident involving a hazardous object:
 - on the legitimate conclusion of contracts – 6;
 - in compliance with deadlines for submitting information on contracts to the AIS of NULI - 135;
 - for compulsory liability insurance of a carrier for damages to life, health, property of passengers:
 - in compliance with deadlines for the revocation of the contract authorisation number – 30;
 - on the proper calculation of the number of passengers – 15;
 - in compliance with deadlines for submitting information on contracts to the AIS of NULI – 142;
 - on the completeness and timeliness of submitting information on members of the Union to the Register of NULI's members – 17.
- 99 written inquiries for information and documents were sent to the members of the Union:
- 28 – based on the results of received appeals and complaints;
 - 71 – within thematic audits.

Disciplinary infractions

In accordance with the standards and rules of professional activity "The order of enforcing and accounting for sanctions and other measures imposed upon members of NULI, their officials and employees, as well as control over their execution", 342 disciplinary violation proceedings were initiated, including:

- 184 – for compulsory general and employers' liability insurance of an owner of a hazardous object for damages in case of an accident involving a hazardous object;
- 158 – for compulsory liability insurance of a carrier for damages to life, health, property of passengers.

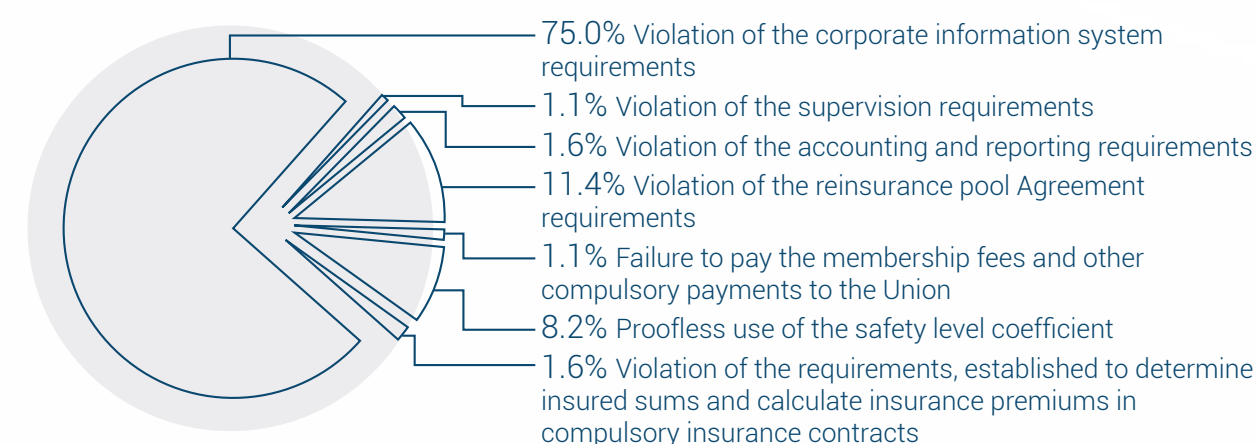


Figure 22. Standard violations in compulsory general and employers' liability insurance of an owner of a hazardous object for damages in case of an accident involving a hazardous object

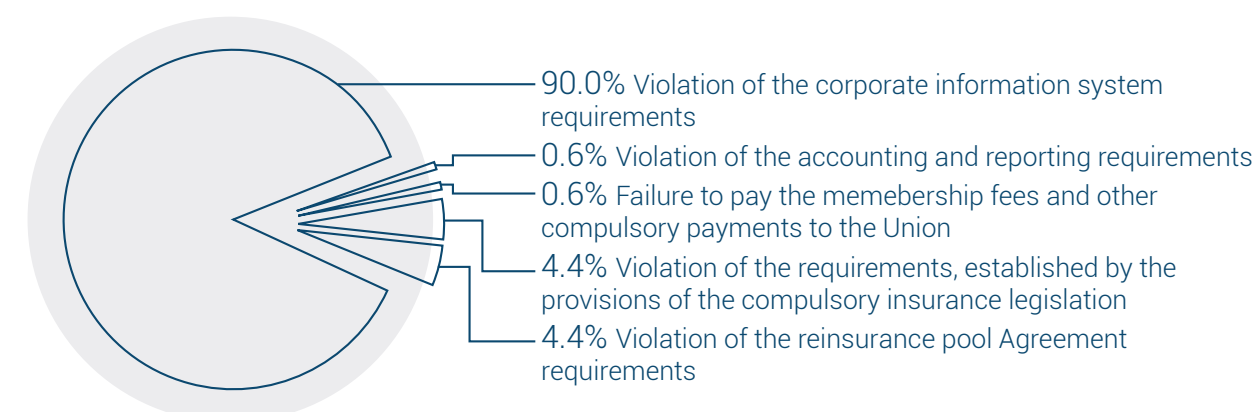



Figure 23. Standard violations in compulsory liability insurance of a carrier for damages to life, health, property of passengers



Disciplinary liability

334 orders for disciplinary liability were imposed, including:

- 178 – for compulsory general and employers' liability insurance of an owner of a hazardous object for damages in case of an accident involving a hazardous object;

- 156 – for compulsory liability insurance of a carrier for damages to life, health, property of passengers.

29 orders for discontinuance of disciplinary violation proceedings were imposed, including:

- 23 – for compulsory general and employers' liability insurance of an owner of a hazardous object for damages in case of an accident involving a hazardous object;

- 6 – for compulsory liability insurance of a carrier for damages to life, health, property of passengers.

Disciplinary measures

The following disciplinary measures were imposed on the members of the Union in 2016:

- financial sanctions in the amount of 6,693,551 roubles:

- 4,426,245 roubles for compulsory general and employers' liability insurance of an owner of a hazardous object for damages in case of an accident involving a hazardous object;

- 2,267,306 roubles for compulsory liability insurance of a carrier for damages to life, health, property of passengers;

- 49 notices, including:

- 37 – for compulsory general and employers' liability insurance of an owner of a hazardous object for damages in case of an accident involving a hazardous object;

- 12 – for compulsory liability insurance of a carrier for damages to life, health, property of passengers;

- 6 orders to rectify the violations of compulsory general and employers' liability insurance of an owner of a hazardous object for damages in case of an accident involving a hazardous object legislation requirements.

Three sessions of the Union's Disciplinary Commission were held in 2016, in which 6 issues were addressed.

Reviews on the work done by the Disciplinary Commission are available on the Union's website.